Computer plug-ins and information required to open and view Interactive Multi-media instruction (IMI) Courseware

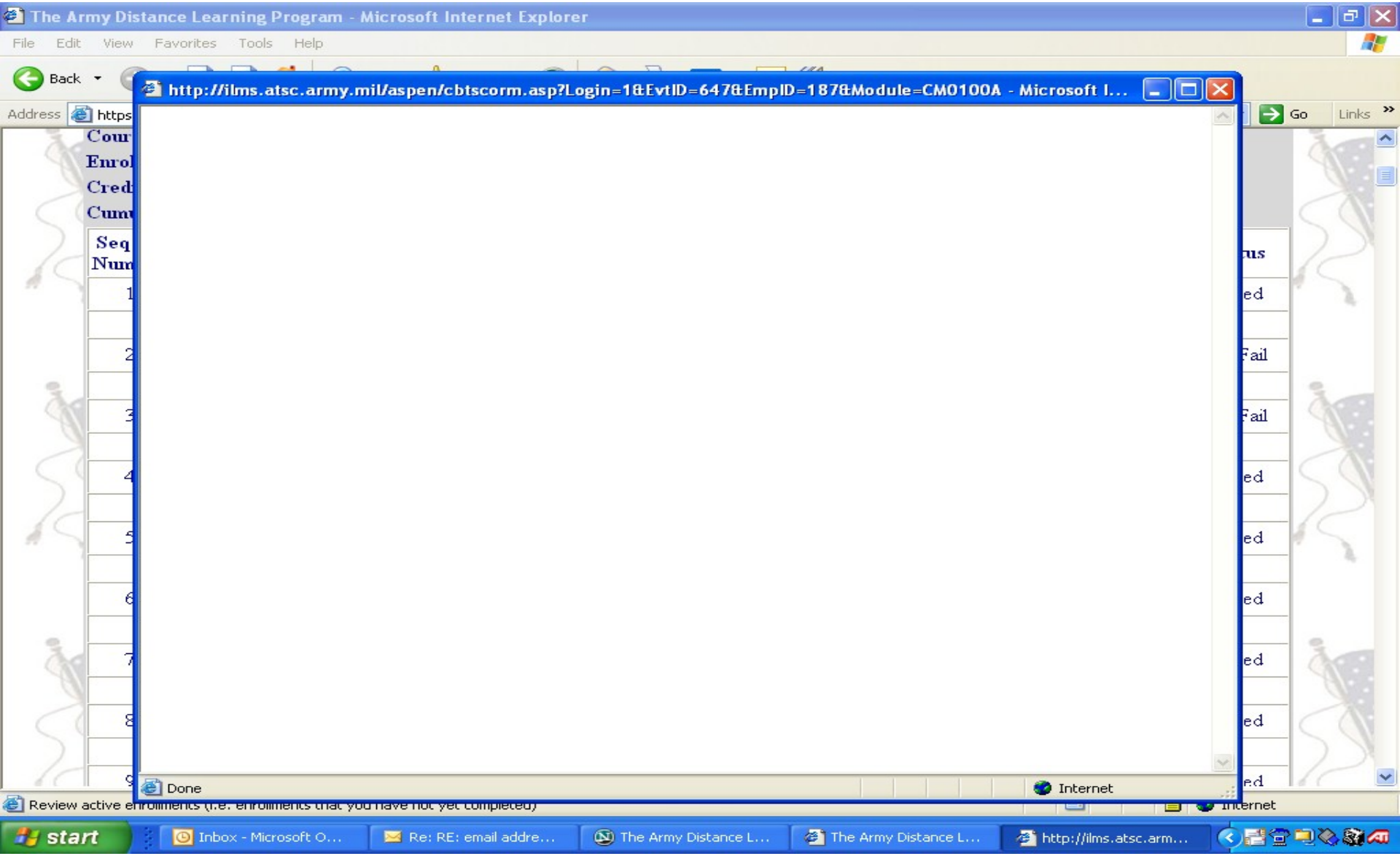
1. Must have Multi-Media “Flash” player installed vs. 8 or above. Not SHOCKWAVE
   1. http://www.adobe.com/support/flashplayer/downloads.html
2. Pop-up blockers must all be disabled to include Microsoft Internet Explorer, Goggle, and Yahoo if installed on your PC.
3. Must have Real Audio Player for sound if courseware requires sound.
   http://www.realnetworks.com/products/producer/basic.html
4. Must have a userid and password for accessing the ACCP web site for courseware content and exams.
   1. https://www.aimsrdl.atsc.army.mil/secured/accp_top.htm
5. If you do not a have userid and password click [REGISTER] button and complete the required information.
6. If you have a userid and password key in required information and click the [SIGN-IN] button.
7. See slide 4 for Microsoft Virtual Machine (VM) instructions.
8. It is a possibility that any proxy server (A server that sits between a client application, such as a Web browser, and a real server. It intercepts all requests to the real server to see if it can fulfill the requests itself.) in the Soldiers path could prevent accessing the IMI courseware.

Note: A Soldier DOES NOT have a direct connection to the Fort Eustis, VA and the courseware content server. A Soldier when accessing courseware content goes through many hops see 9 below.

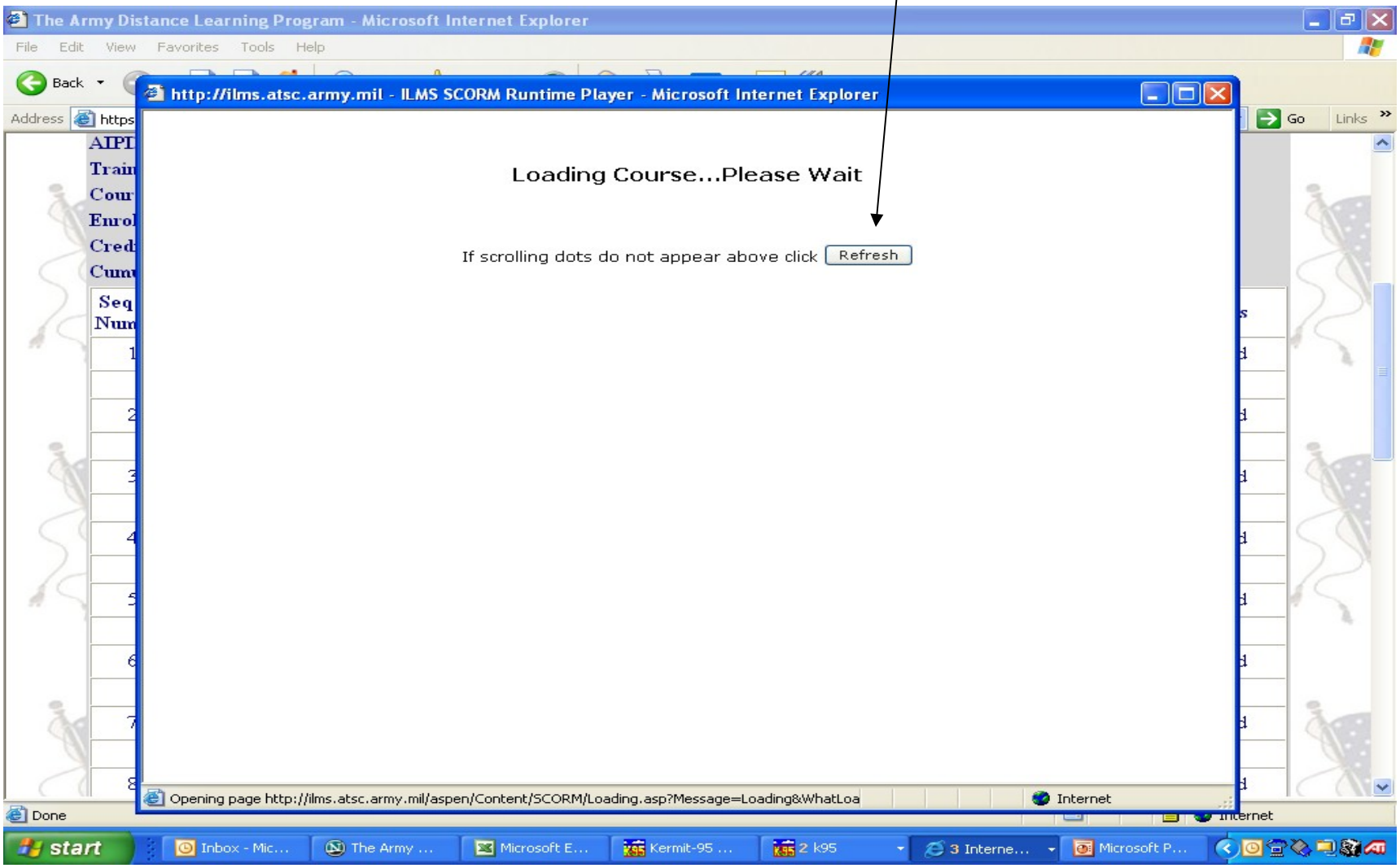
In computer networking, a hop represents one portion of the path between source and destination. When communicating over the Internet, for example, data passes through a number of intermediate devices (like routers) rather than flowing directly over a single wire. Each such device causes data to "hop" between one point-to-point network connection and another.

Any one of these hops could time-out causing a Soldier to lose connectivity.

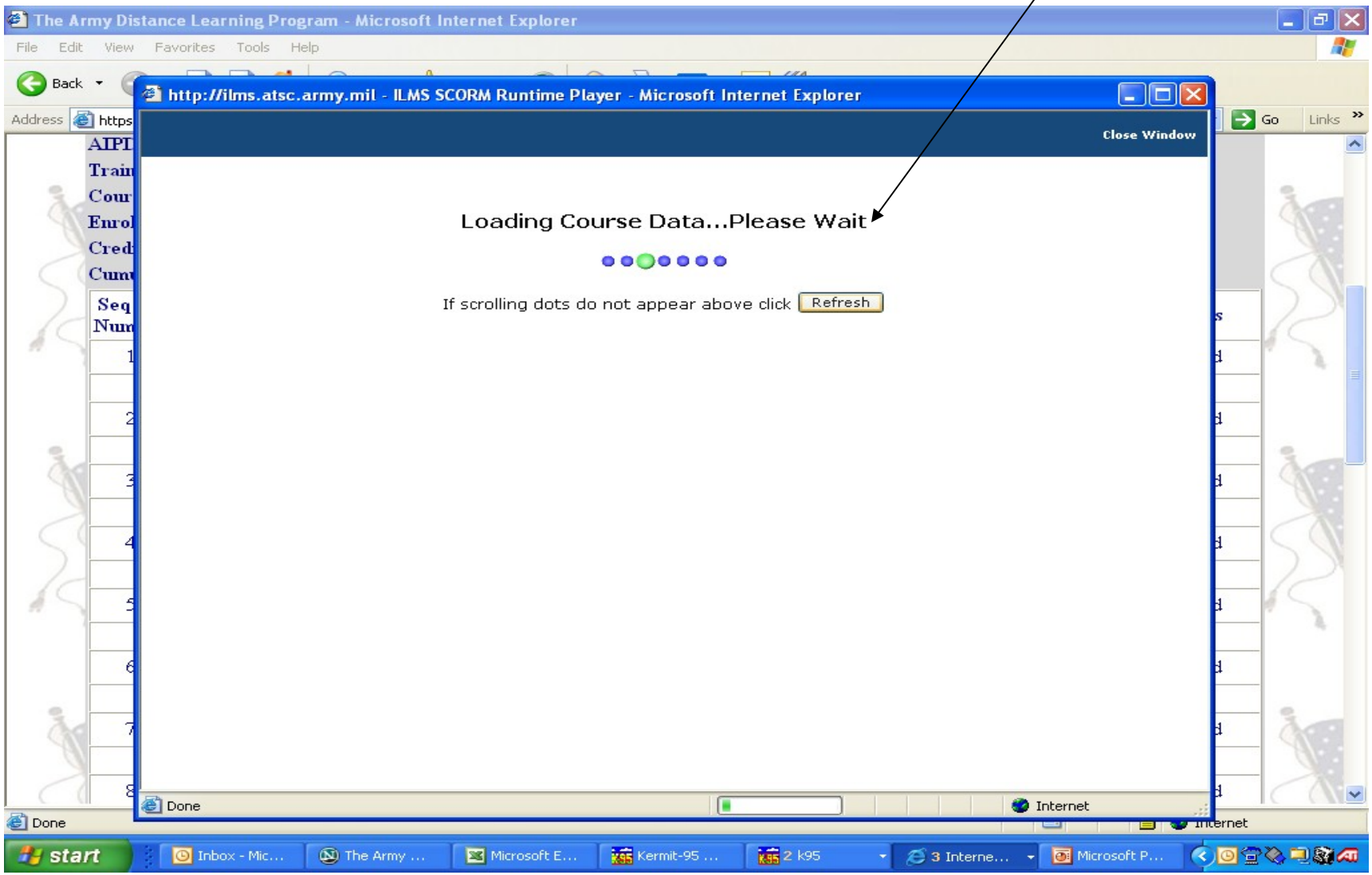
If you get a blank screen hold down the [Ctrl] key and press the [F5] key to re
screen



If you experience this screen please click the [Refresh] button.


The Army Distance Learning Program - Microsoft Internet Explorer
http://ilms.atsc.army.mil - ILMS SCORM Runtime Player - Microsoft Internet Explorer
Loading Course...Please Wait
If scrolling dots do not appear above click
Refresh
Opening page http://ilms.atsc.army.mil/aspen/Content/SCORM/Loading.asp?Message=Loading&WhatLoa
Internet
Done
start

If you experience this screen for over 1 minute, click the [Refresh]
If this does not open the courseware hold down the [Ctrl key] and p
Refresh screen.



In order for some courseware to open and play correctly Microsoft VM JIT must be checked and JAVA (Sun) not checked.